

## Technical Support

Our company, Elektro-Thermit GmbH & Co. KG, assists customers with technical support, where necessary.

This means that the welders will be observed during manufacture of their welds and that we will provide our technical support during the performance of work.

Noticeable errors will be documented photographically and the responsible welding coordinator will receive a corresponding report with comments.

Even if the welds are executed either in operating track or on a training ground, the welding coordinator retains the full responsibility for the welding itself as well as for the results.

The technical support does not include the following items:

- We neither offer a guarantee for the execution of the aluminothermic welds nor for the quality.
- We don't guarantee that we discover and/or record all errors or optimization points.
- Elektro-Thermit isn't a certified welding company of the railway authorities and this is why we do not execute welds. Therefore, if we produce a weld as technical support, it has to be considered as a test/training weld.

Our trainer is equipped by us only with the personal protective equipment (PPE) against the hazards of the relevant training process. If moreover further PPE becomes necessary because of other hazards such as against head injuries, against danger of falling, against dangers arising from rail traffic or similar, then kindly make such equipment at your expense available for our trainer and ensure under your response for his instruction proof.